

Release Notes:

OrthoTrac v15.6.1 Practice Management Software

The following is a list of enhancements included and issues addressed in OrthoTrac, a Sensei product, v15.6.1. All fixes are cumulative (each new release contains all new fixes as well as all fixes from the previous release).

Enhancements

Enlarged Edit Today's Treatment Card Entries window in Orthodontic Charting

The Edit Today's Treatment Card Entries window has been enlarged to be more user-friendly.

Area of Oral Cavity Field Added to ADA 2024 Claim Form

OrthoTrac now allows you to enter the Area of Oral Cavity on paper and electronic claim forms since certain insurance payers require this additional data to process claims. This enhancement helps to prevent claims from being rejected.

You can manually add alphabetic area of oral cavity codes (FM, UA, LA, UR, UL, LL, or LR) to procedures from the Adding Claim Form window. Click in the new Cavity column in the Record of Services area of the claim form, next to the applicable procedure, and type an oral cavity code.

If you want to make entering a cavity alphabetic code mandatory for a procedure on the claim form, select **Oral Cavity Required** in the Procedure Code Maintenance window. If the Cavity column is left empty for a respective procedure that is marked as **Oral Cavity Required** and you then try to save the claim, the following message is displayed:

Oral Cavity value required for the procedure code at line no: [X] in Records of Services.

You are unable to save the claim until you add the oral cavity alphabetic code. The cavity is not a required field when creating a claim if the included procedures do not have the **Oral Cavity Required** setting selected.

When creating a claim, the alphabetic cavity code is translated to a numeric code based on the conversion guide below.

FM → 00 – Entire Oral Cavity
UA → 01 – Upper/Maxillary Arch
LA → 02 – Lower/Mandibular Arch
UR → 10 – Upper Right Quadrant
UL → 20 – Upper Left Quadrant
LL → 30 – Lower Left Quadrant
LR → 40 – Lower Right Quadrant

For paper claims, the numeric code is included in field 25. For electronic claims, the code is included in field F5.

Customer-Reported Defects Fixed/Not Evident in OrthoTrac v15.6.1

The following is a list of issues addressed in OrthoTrac v15.6.1:

- **Error 6 Overflow** when running Treatment History report for all patients
- **No transaction is active** error when scheduling or managing appointments in Zoom Mode