

Release Notes:

OrthoTrac v15.7.0 Practice Management Software

The following is a list of enhancements included and issues addressed in OrthoTrac, a Sensei product, v15.7.0. All fixes are cumulative (each new release contains all new fixes as well as all fixes from the previous release).

Enhancements

OrthoTrac Supports Modern Versions of Microsoft Office

OrthoTrac supports 32-bit Professional Versions 2021 and 2024 of Microsoft Office products.

Note: Windows 10 and Microsoft Office 2016 and 2019 reached end-of-life on October 14, 2025; support for these products has ended. You should plan on updating your system.

New In-App Notice Within the OrthoTrac Software

OrthoTrac now displays an in-app notice when you log into the OrthoTrac software. The in-app notice is a dismissible pop-up window that displays messages about available features or services, important dates, or any other useful information.

CCN 79 Orthodontic Dates in Schema (UK Customers)

NHS BSA is beginning to phase out the transmission of specific orthodontic dates with separate codes for day, month, and year (i.e., 9000-format date codes):

Date of Referral (Day)	9017
Date of Referral (Month)	9018
Date of Referral (Year)	9019
Date of Assessment (Day)	9020
Date of Assessment (Month)	9021
Date of Assessment (Year)	9022
Date Appliance Fitted (Day)	9169
Date Appliance Fitted (Month)	9170
Date Appliance Fitted (Year)	9171

The affected claim types for this change include Assess & Review claims (9012), Assess & Refuse claims (9013), Assess and Debond Overseas Patient claims (9016), and Assess & Appliance Fitted claims (9014).

The Date of Assessment is no longer necessary to transmit claims as this date will be taken from the mandatory **Date of Acceptance**. The **Date of Referral** and **Date Appliance Fitted** are now entered as a **yyymmdd** format. The new elements can be submitted for claims on or after 1 August 2025.

Note: The **Date of Acceptance** takes priority over the 9000 codes when both are present. Eventually any claims received that use the old 9000 date codes will be rejected. This will be notified via a future CCN. Practices submitting PDS claims must be on OrthoTrac version v15.7.0 by November 30, 2025 or their PDS claim submissions will be rejected.

Customer-Reported Defects Fixed/Not Evident in OrthoTrac v15.7.0

The following is a list of issues addressed in OrthoTrac v15.7.0:

- COT Batch Claims were printing incorrectly using 2024 ADA Claim format (backward out of margin)
- Actual Claim Forms **Months of Treatment** (Box 42) was displaying blank on printed ADA 2024 forms
- Virtual Agent Cassidy was not functioning properly for OrthoTrac
- OSI/Gateway OrthoTrac Hosted Customers were Unable to Do Financial Roll